

COLLEGE-MONTROSE CHILDREN'S PLACE is a family resource program that addresses the changing needs of diverse families. With a focus on supporting healthy child development, strengthening parenting knowledge and skills, promoting healthy families, breaking down isolation, fostering mutual aid and peer support, and valuing inclusion and harmony, we create connections between children, parents, grandparents and other caregivers in local neighbourhoods. In partnership with families and the community we provide safe stimulating learning environments and opportunities for children, parents and caregivers. Children's Place is an open collaborative organization that values and respects the unique needs and strengths of all families.





Healthy Children, Healthy Families, Healthy Communities.



REPORT from the Chair of the Board and Executive and Program Directors

AS WITH ANY SOCIAL PURPOSE ORGANIZATION, College-Montrose Children's Place must learn and grow in a changing context. In 2010, this context changed in both expected and considered ways. Pchanredictably, our very competent and dedicated board fulfilled its fiduciary duties, ensuring policies were brought up to date and the organization remained well managed and financially stable. The board developed and implemented a new self evaluation tool, approved a community complaints policy, and began the strategic planning process for 2011-2014. But what's more it faced the unexpected challenge of seeking out a secure home base for the organization.

On behalf of the board and management we would like to express some thoughts about the plan for the next couple of years for CMCP. We can describe our feelings as excitement and optimism, tempered by the somewhat daunting sense that we have some serious capital fundraising ahead of us to prepare for our move into the new Artscape Shaw Centre. Our hard hats are on; we are committed to our task and actually looking forward to it.

In one vital aspect there were no changes in 2010 at CMCP. Community volunteers and participants remained highly involved in CMCP work and decision making. We have some very important allies in this process we'd like to thank for their ongoing energy and hard work in propelling us forward into a "home of our own". We acknowledge and thank the many members of the space action committee and of our board who rose to the

challenge and saw us through to a short term solution and a long term plan.

Our staff was exceptionally devoted in their ability to cope with the moves into the two new temporary sites, while at the same time maintaining high quality programming throughout all the disruption. Karleen Mootoo, our very own "starchitect", has been tireless in developing the drawings that will tailor our physical space to our program needs in our new space in Arstcape Shaw Centre.

We acknowledge the staff and families of St. Francis School and the members of Toronto Spiritualist Church for extending such a warm welcome to CMCP at a time when we were facing homelessness. Among the many individuals we would like to thank is Robert Pritchard, a grandfather who devoted countless hours in 2010 to fundraising, painting, decorating and making repairs. Looking forward we are grateful to Patrick Madden, a United Way volunteer who is guiding us as we renew our strategic plan and who will continue to see this process to its conclusion in 2011. We will eagerly share this plan with you in the coming year.

RELATÓRIO do Presidente do Conselho Directivo e Directores de Programa

TAL COMO QUALQUER ORGANIZAÇÃO LIGADA A SERVIÇOS SOCIAIS, College Montrose Children's Place tem de aprender e crescer neste contesto de mudança. 2010 foi um ano de grandes alterações. Tal como era de prevêr, o Conselho Directivo, com dedicação e competência, desempenhou as suas funções assegurando que as normas fossem actualizadas e que esta organização continuasse sendo bem administrada e financeiramente estável. O Conselho criou e implementou um novo método de avaliação, aprovou novas normas em termos de reclamações e iniciou um novo processo de planeamento para 2011- 2014. No entanto, o maior desafio foi a inesperada situação de ter-mos de encontrar um novo local para a organização.

Em nome do Conselho Directivo e Administração, queremos deixar aqui algumas ideias acerca do plano para os próximos anos de CMCP. Podemos descrever os nossos sentimentos como de excitamento e optimismo mas tendo sempre em consideração o trabalho que enfrentamos em termos de angariação de fundos para que possamos preparar a mudança para o novo Artscape Shaw Centre. No entanto estamos preparados para enfrentar o que nos espera.

Não existiram grandes transformações durante 2010. Dedicados voluntários e participantes continuáram envolvidos com CMCP no que respeita a trabalho e decisões que tiveram de ser tomadas. Temos tido aliados muito importantes aos quais queremos agradecer a sua energia e trabalho duro ajudando-nos no processo de mudança para a nossa nova "casa". Queremos salientar e agradecer aos membros do "Space Action Committee" assim

como aos membros do Conselho Directivo que nos ajudaram nesta situação provisória em que nos encontramos assim como na criação de um plano a longo prazo.

Os nossos funcionários foram duma dedicação excepcional em termos de colaboração na mudança que atravessamos para as duas localidades onde nos encontramos de momemto, mantendo sempre a mesma qualidade de programa independentemente de todas as dificuldades apresentadas. Karleen Mootoo, a nossa arquitecta, não tem olhado a meios e trabalhado arduamente no novo projecto para que o nosso novo espaço no Artscape seja uma realidade em todos os aspectos.

Salientamos ainda os funcionários e familias de St. Francis School e os membros do Toronto Spiritualist Church pela maneira como acolheram CMCP quando nos encontrava-mos numa situação desesperada sem termos uma sede. De entre muitos outros, queremos dar um agradecimento muito especial a Robert Pritchard, um avô que dedicou horas incontáveis durante 2010. Angariou fundos, pintou, decorou e fez reparações no local onde nos encontramos de momento. Agradecemos ainda ao voluntário da United Way, Patrick Maddden que nos tem ajudado no desenvolvimento do nosso novo plano de acção e que nos continuará a ajudar durante 2011 até que o processo esteja concluido. Este novo plano será apresentado durante o próximo ano.



董事长,行政总监和业务总监的报告

象其它社区机构一样,College Montrose Children's Place (以下简称CMCP) 在变化中学习与成长。 去年,CMCP的变化按预期目标,有序地进行。敬业,并富有战斗力的董事局顺利地完成了受CMCP 所托的所有任务, 其中包括确保 CMCP 的政策得以更新,机构得以良好管理,以及财政保持稳定。董事局还制定并实施了一套新的员工评估工具,通过了社区投诉政策,而现在又着手制定2011年至2014年的战略计划。去年,董事局所面临的最大挑战莫过于为 CMCP 寻找一个稳定的家。

在此,我们想代表董事局,以及CMCP的领导向大家介绍一下我们对下一个三年计划的想法。大家知道,明年我们将搬进Shaw街Artscape的新址。搬迁之前,在兴奋与乐观的同时,我们也深感压力,因为我们需要筹集大笔资金来进行装修与搬迁。虽然筹集资金的任务很艰难,但我们会竭尽全力完成它。

在诸多变活中,2010年唯一没有变的是社区的义工们和来参加我们活动的人们仍然一如既往地积极参入我们的工作与决策。在艰难地为CMCP寻找新家的过程中,我们受到许多盟友的大力支持。他们不抛弃,不放弃的精神推动我们

继续寻找,终于找到了Artscape的新址。借此机会,我们感谢新址寻找委员会的全体成员以及董事局的全体成员为此所作出的努力。董事局不畏挑战,带领我们走过了短期过渡的搬迁工作与长期新居的寻找工作。

CMCP Shaw 街的活动中心搬进了两个临时地址。从一个活动中心变为两个活动中心,这对于我们的员工是一个极大的挑战,但她们没有因此而降低其服务质量。她们仍然兢兢业业地努力为大家提供优质服务。我们自己优秀的建筑师,Karleen Mootoo,一直在按照我们的需求,不知疲倦地为我们设计新家。

我们感谢St. Francis 学校的全体职工和家长;感谢多伦多Spiritualist 教会的全体员工。是他们在我们面临无家可归的时候,向我们伸出了欢迎之手。在诸多要感谢的人中,我们要感谢Robert Pritchard,一位祖父。他在2010年付出了大量时间与精力为我们募捐,刷墙,装饰活动中心,以及修理门窗。展望未来,我们要感谢Patrick Madden,一名公益金的义工,他正在指导我们对CMCP战略计划的修改工作。这一计划将由Patrick 负责在2011年完成。等计划完成后,我们一定与大家分享。



COLLEGE-MONTROSE CHILDREN'S PLACE QUICK FACTS 2010

3,094

PARENT/CAREGIVER PARTICIPANTS

2,996

CHILD PARTICIPANTS

521

PARENTS/CAREGIVERS PARTICIPATED IN WORKSHOPS

52,714

VISITS MADE BY PARTICIPANTS

23

DIFFERENT PROGRAMS & SERVICES FOR A TOTAL OF

6,665

HOURS OF SERVICE

149

VOLUNTEERS CONTRIBUTED A TOTAL OF

10,358

HOURS



HANJIN & LUKE

HANJIN'S CONNECTION with College-Montrose Children's Place started with cake. At her baby shower, Hanjin was given so much cake that she simply couldn't finish it. With few friends and no family beyond her in-laws in Toronto, the South Korean immigrant took some cake to her neighbour. "She told me about the Ontario Early Years Centre," says Hanjin, who, two weeks before her due date, started prenatal classes at CMCP right away. "It was good for me. I had a chance to meet lots of people from lots of countries. And it taught me about parenting and what I should do with a baby."

Two and a half years later, with son Luke still attending the drop-in program regularly, Hanjin is now in prenatal classes again. Her second child is due in September 2011. She makes the 20-minute walk at least three times a week to attend the prenatal class, use parent relief or just play with Luke. "I come now because my first

baby needs to be ready for my second baby. He needs to be adjusted," she explains. "And he's starting to be a little bit independent." This, she adds, is very exciting to watch. Luke is learning, for example, to sit down on his own during snack time and to be polite when interacting with the other kids and the staff.

For Hanjin, there are many reasons she loves coming to CMCP-the field trips in the summer, the celebrations and storytellers in the winter and the welcoming staff. But one of the most appealing things about CMCP is how multicultural it isfrom the range of participants' backgrounds to the acknowledgment of different traditions within the program. "I feel very comfortable here," she says. "Sometimes it feels like my country. Lots of immigrants."



NEWTON, BECKY & ELORA

WHEN ELORA WAS JUST five months old, Becky and Newton moved to Toronto from Vancouver. What was missing from their lives was immediately clear—a community that included children. "I realized how much she needed to be around other kids, how social she was," says Becky, who set out to find a place to meet other mothers. "I was the only person I knew with kids."

Initially, when they started coming to the drop-in, it was for Elora. Having chosen not to put their daughter in daycare, they used the centre as a place to develop that sense of structure and socialization in Elora. What was so surprising, however, was how much of an impact CMCP had in their lives, too. Not only have they done a number of the workshops-from toilet training to raising sexually healthy children-but they've found lasting friendships.

When the centre closed last summer for two months to move to the new spaces, the mother of Elora's playmate organized something for the parents and kids to do almost every day. It was that experience, says Becky, that really solidified the friendship among the parents. "We became friends because our kids got along but we gravitated toward each other naturally, too." Adds Newton: "We have the mommy friends now. We developed our community through here. And it definitely made parenting a lot easier for us."

As they own a restaurant and work most nights, Becky and Newton both use the drop-in and attend the workshops. Expecting their second child at the end of July, Becky and Newton are thrilled that this one will be welcomed into a strong and loving network of friends and kids. "Another mom friend is due at the end of June and another just got pregnant," says Becky. "It's going to be a huge help."



JULIE, NATHALIE & NATHANIEL plus Isabella

LIKE SO MANY who use College-Montrose Children's Place and its satellite programs, Julie had no family or friends in Toronto when she moved here in 2003. A caregiver and mother, Julie was desperate for some support. "I was so depressed at that time," she says. "It was winter. I didn't know anybody. I missed my home and my husband was working 10 to 12 hours a day." When another caregiver suggested that she try out Gooch, Julie's life changed. "It was really helpful. At the program, I could talk to other parents and was able to ask questions. I had time to sit and have a coffee."

In the eight years since, Julie has used the program for not only her two children, seven-year-old Nathalie and five-year-old Nathaniel, but for her job. "I looked after a boy for two years at the same time as looking after my own kids," she explains. And now Julie brings her newest charge, 18-month-old Isabella, almost every day of the

week. "As long as it's open, even if the snow is up to here," she gestures to her waist.

"For the kids, I like most the reading of books and being with other kids. It really introduces them to rules. Like at snack time, they have to wash their hands first," she says. "There is a routine and structure." And the benefit of structure continues to extend to her own family, even though both of her kids are now in school. "In the summertime, when they're at home, we come regularly because they know it here," says Julie. "When my kids are at home, they ignore me. But here, they listen."

The most special thing about the program for Julie, however, is the support for parents. "It educates us as parents and caregivers," she says. "Filomena and the other parents, they encourage you. They lift you up."



NGA, LIAM & MEGHAN

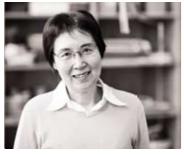
IN THEORY, Nga's husband was going to stay at home with two-year-old Liam once they'd moved to Canada from the U.S. but then Nga changed her mind. Especially after discovering, through their landlady, the existence of CMCP. "The initial draw is that it's so kid appropriate," says Nga, who was a social worker with the U.S. Head Start program. "The quality of that draws you in but what's just as important is making the connection with other moms. If you take care of the parents, the kids will be okay."

Liam is now eight years old and in school. But, after two unsuccessful pregnancies during which she did the prenatal classes offered through the centre, Nga continues to use the program with their two-and-a-half-year-old daughter Meghan. A social butterfly, Meghan thrives at the drop-in: she's learning to share, she talks non-stop and she even eats more when there are other kids around at snack time. "I definitely feel like

this is an extension of my family because they've been there through a lot of ups and downs in our lives," says Nga. "I've known them for eight years and they're very special."

As much as Nga would say she's received from the program, she's also given back. At the old site on Shaw Street, she worked on the fundraising committee doing the fall fair and dinner. Now living in Parkdale and making use of St. Helen's Children's Place, Nga continues to volunteer to help fundraise for the centre. For her, helping to keep these centres open and accessible is paramount. "I'm from the States and they don't have parenting centres like these. At least, they're not available to everyone free of cost," says Nga. "Canadians really put action to their words. They put families first."

COLLEGE-MONTROSE CHILDREN'S PLACE STAFF Q&A



YUFENG ZHANG Family Support Worker

What sort of impact do these programs have on families?

One day, I got a phone call from Calgary. It was a parent who had participated in a parent group two years ago. He'd just moved and he called me, long distance, to consult about his child's behaviour.



MANUELA LAINS Childcare worker

What has been a highlight for you with the change in location?

Being on College Street and seeing lots of new families. I like to stop and say, "Hi. How are you?" And if I'm going to shop for an hour, I have to plan for an hour and a half!



CORINA JOHN Family Support Worker

What was the most exciting moment of 2010?

The commitment of the families Volunteers. For example, there to still come to us. The network and support people get out of our organization is so clear. And just to see the numbers again-boom!-within weeks was amazing.

What you're looking forward to most about the new space at Artscape Shaw?

Being back together. It's going to feel really good.



ROSA LAI Administrative Assistant

What is a key ingredient to making this program work?

is a past participant whose granddaughter doesn't attend anymore but he stills comes by every weekend to check the latch on the gate and make sure it works.



MELANIE ROBITAILLE Program Worker

Were there any surprises for you with your new role?

This is my first time in charge of the infant program and the biggest surprise is how much I miss them. Before, when they'd move into the toddler program, I would've seen them around the centre but now I've only got them for six or eight months and then they're at the other location. I'm such a community person that I really miss that.



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A HOME OF OUR OWN

IN 2011 WE ARE EMBARKING on the most exciting chapter in our almost thirty years of existence—acquiring new, permanent space for our core programs through a lease partnership with Artscape Shaw.

Artscape has purchased the Shaw Street School and CMCP, as one of its primary tenants, must undertake a significant capital campaign to renovate and equip our new 4000+ square-foot space to meet program needs. Our goal is to raise \$500,000 and we are asking participants, friends, neighbours, volunteers and local business and community members to consider ways they can help.

YOU can help by:

- → JOINING OUR FUNDRAISING EVENT PLANNING COMMITTEE
- \rightarrow SPREADING THE WORD

One of our participants, Jennifer, emailed an appeal to family and friends, telling them how important CMCP is to her. Follow her example or publicize a link to our Capital Campaign page at www.cmcp.ca

- → INVITING FRIENDS TO ATTEND OUR FUNDRAISING EVENTS
- HOLDING A FUNDRAISER OF YOUR OWN

 How about making dinner for your ten best friends and asking them to make a tax-deductible contribution of \$100 each to CMCP?
- → MAKING A DONATION TO OUR CAPITAL CAMPAIGN

Online, at tinyurl.com/cmcpdonate

or

By cheque, made out to College-Montrose Children's Place and sent to:

"A Home of Our Own" / College-Montrose Children's Place 706 College Street, Toronto M6G 1C1

All donations over \$25 are eligible for a tax receipt.

For more information please contact Angela Ottolino at aottolino@cmcp.ca or Emilia Rodrigues at erodrigues@cmcp.ca. Or, call us at 416-532-9485.

Building a Community of Families, One Square Foot at a Time

COLLEGE-MONTROSE CHILDREN'S PLACE

Healthy Children, Healthy Families, Healthy Communities.

CMCP Administration Office

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St. Helen's Children's Place Mary McCormick Recreation Centre 66 Sheridan Avenue [416] 533-2829

Gooch Family Resource Program 3735 Dundas Street West [416] 358-0031

Lambton Park Community School 50 Bernice Crescent [416] 358-0031

Dufferin Mall Family Place a partnership of agencies serving families 900 Dufferin Street [416] 588-3755 Trinity-Spadina
ONTARIO EARLY YEARS CENTRE

Main site

St. Francis School 80 Clinton Street Toronto, Ontario M6G 2Y3 (416) 532-8100

Satellite sites

College-Montrose Children's Place 706 College Street Toronto, Ontario M6G 1C1 [416] 532-9485

Alexandra Park Community Centre 105 Grange Court [416] 603-9603 www.alexandraparkcommunitycentre.com

Cecil Community Centre 58 Cecil Street (416) 392-1090

Harbourfront Community Centre 627 Queen's Quay West [416] 392-1509 www.harbourfrontcc.ca

Scadding Court Community Centre 707 Dundas Street West [416] 392-0335 www.scaddingcourt.org

St. Alban's Boys' and Girls' Club 843 Palmerston Avenue [416] 534-8461 www.stalbansclub.ca

The Cross Cultural Services Association 310 Spadina Avenue, Suite 301 [416] 977-4026 www.tccsa.on.ca



